

ACCEPTABLE USE POLICY

IN ORDER TO PROVIDE QUALITY SERVICE TO ALL OUR CUSTOMERS AND TO INSURE THE INTEGRITY OF OUR INTERNET SERVICES, WE HAVE ADOPTED THE FOLLOWING ACCEPTABLE USE POLICY.

PLEASE READ THIS ACCEPTABLE USE POLICY PRIOR TO ACCESSING THE SERVICE.

THE WORD CUSTOMER IS USED HEREIN TO REFER TO ANY INDIVIDUAL, ENTITY OR BUSINESS ORGANIZATION THAT SUBSCRIBES TO THE SERVICE. BY USING THE SERVICE, CUSTOMER AGREES TO THE TERMS OF THIS ACCEPTABLE USE POLICY. S & K TV RESERVES THE RIGHT TO IMMEDIATELY TERMINATE THE CUSTOMER'S ACCOUNT WITHOUT NOTICE, AT OUR SOLE DISCRETION, IF CUSTOMER OR OTHERS WHO USE CUSTOMER'S ACCOUNT VIOLATE THIS ACCEPTABLE USE POLICY. S & K ALSO RESERVES THE RIGHT TO IMMEDIATELY REMOVE ANY MATERIAL OR INFORMATION THAT VIOLATES THIS POLICY FOR ANY REASON WHATSOEVER AT CHARTER'S SOLE DISCRETION WITHOUT PRIOR NOTICE.

1. USE

A) RESIDENTIAL HIGH-SPEED™

Residential High-Speed is designed for personal and family use within a single household. Customer agrees that only the Customer and co-residents living in the same household will use the Service. Customer may not resell or distribute the Service outside Customer's household. The Service is being provided solely for use in Customer's household and any unauthorized access by a third party to e-mail, Internet access, or any other function of the Service is in violation of this Policy and relieves S & K of any obligations it may have.

Customer may set up one (1) web page per primary e-mail account for personal use using the Service, but Customer may not establish a web page using a server located at Customer's home. Customer will not use, nor allow others to use, Customer's home computer as a web server, FTP server, file server or game server or to run any other server applications. Customer will not use, nor allow others to use, the Service to operate any type of business or commercial enterprise. Customer will not advertise that the Service is available for use by third parties or unauthorized users.

S & K reserves the right to disconnect or reclassify the Service to a higher grade for failure to comply with any portion of this provision or this Policy. Any violation of these policies may lead to prosecution under state and/or federal law and/or termination of Customer's service.

B) SMALL BUSINESS INTERNET

SBI is designed for use by single small-sized businesses including small offices-home offices (SOHO).

Customer will not resell or redistribute, nor allow others to, resell or redistribute access to the Service in any manner. Except as expressly provided in any contract for service.

S & K reserves the right to disconnect or reclassify the Service to a higher grade for failure to comply with any portion of this provision or this Policy. Any violation of these policies may lead to prosecution under state and/or federal law and/or termination of Customer's service.

C) COMMERCIAL INTERNET ACCESS

Customer will not resell or redistribute, nor allow others to resell or redistribute access, to the Service in any manner. Except as expressly provided in any contract for service. S & K reserves the right to disconnect or reclassify the Service to a higher grade for failure to comply with any portion of this provision or this Policy. Any violation of these policies may lead to prosecution under state and/or federal law and/or termination of Customer's service.

2. NO ILLEGAL OR FRAUDULENT USE

Customer will not use, nor allow others to use the Service to violate any applicable federal, state, local or international laws (including, but not limited to, the Children's Online Privacy Protection Act). Customer will not use, nor allow others to use, the Service to commit a crime, act of terrorism, or fraud, or to plan, encourage or help others to commit a crime or fraud, including but not limited to, acts of terrorism, engaging in a pyramid or ponzi scheme, or sending chain letters.

3. NO COPYRIGHT OR TRADEMARK INFRINGEMENT

Customer will not use, nor allow others to use, the Service to send or receive any information which infringes the patents, trademarks, copyrights, trade secrets or proprietary rights of any other person or entity. This includes, but is not limited to, digitization of music, movies, photographs or other copyrighted materials or software.

If S & K receives a notice from a copyright owner alleging any Customer has committed copyright infringement, S & K will notify the Customer of the alleged infringement. If S & K receives more than one notice alleging copyright infringement on Customer's part, Customer may be deemed a "repeat copyright infringer." S & K reserves the right to terminate the accounts of repeat copyright infringers.

4. NO THREATS OR HARASSMENT

Customer will not use, nor allow others to use, the Service to transmit any material that threatens or encourages bodily harm or destruction of property or which harasses, abuses, defames or invades the privacy of any other person or entity.

5. NO HARM TO MINORS

Customer will not use, nor allow others to use, the Service to harm or attempt to harm a minor, including but not limited to using the Service to send pornographic, obscene or profane materials.

6. NO "SPAMMING"

Customer will not use, nor allow others to use, the Service to send unsolicited messages or materials, bulk e-mail, or other forms of solicitation ("spamming"). S & K reserves the right, in our sole discretion, to determine whether such posting or transmission constitutes unsolicited messages or materials.

7. NO "HACKING"

Customer will not use, nor allow others to use, the Service to access the accounts of others or to attempt to penetrate security measures of the Service or other computer systems ("hacking") or to cause a disruption of the Service to other on-line users. Customer will not use, nor allow others to use, tools designed for compromising network security, such as password-guessing programs, cracking tools, packet sniffers or network probing tools.

8. NO SYSTEM DISRUPTION

Customer will not use, nor allow others to use, the Service to disrupt S & K's network or computer equipment owned by other customers. Any static IP address must be authorized and provisioned by S & K. Customer also agrees that Customer will not use, nor allow others to use, the Service to disrupt other Internet Service Providers or services, including but not limited to e-mail bombing or the use of mass mailing programs.

9. NO IMPERSONATION OR FORGERY

Customer will not, nor allow others to, impersonate another user, falsify one's user name, company name, age or identity in e-mail or in any post or transmission to any newsgroup or mailing list or other similar groups or lists. Customers will not, nor allow others to, forge any message header of any electronic transmission, originating or passing through the Service.

10. NO ABUSE OF NEWSGROUPS

Customer will not, nor allow others to, post a similar item to more than six (6) newsgroups or mailing lists.

Customer will not, nor allow others to, post or transmit any private, third party e-mail to any newsgroup or mailing list without the explicit approval of the sender.

11. NO EXCESSIVE USE OF BANDWIDTH

If S & K determines, in our sole discretion, that Customer is using an excessive amount of bandwidth over the network infrastructure for Internet access or other functions using public network resources, we may terminate Customer's account at any time and without notice, or require Customer to upgrade Customer's service level and pay additional fees in accordance with our then-current, applicable, published rates for such service.

12. NO "VIRUSES"

Customer will not use, nor allow others to use, the Service to transmit computer "viruses," worms, "Trojan horses" or other harmful software programs. Customer will use standard practices to prevent the transmission of such viruses or other harmful software.

13. REVISIONS TO POLICY

S & K reserves the right to update or modify this Policy at any time and from time to time with or without prior notice. Continued use of the Service will be deemed acknowledgment and acceptance of the policy. Notice of modifications to this Policy may be given by posting such changes to S & K's homepage (www.skcable.com), by electronic mail or by conventional mail.