

Birchwood/Mikana/Radisson/Winter/Exeland

Rate Card

Effective April 1, 2016

Cable Packages	\$/MO
Broadcast Basic (24 analog TV Channels, plus Digital Network feeds with a compatible TV)	\$39.90
Expanded Basic (75 TV, 45 music Channels)	\$76.95
Digital Tier (22 TV channels)	\$11.45
<i>(Must subscribe to Expanded Basic to order Digital Tier)</i>	

Set Top Box Rental	
Standard Definition (First box free with service.)	\$3.00
High Definition	\$6.00
<i>(A cable box is required on all TVs to get Expanded Basic or higher packages. It is not needed to receive Broadcast Basic.)</i>	

Premium Digital Services	
NFL RedZone	\$55.00 for the 2016 regular season
Cinemax Multiplex (4 Channels)	\$11.00
HBO Multiplex (6 Channels)	\$18.00
HBO / Cinemax Combo (10 Channels)	\$27.00
Showtime Multiplex (7 Channels)	\$15.00
Movie Channel Multiplex (3 Channels)	\$15.00
Showtime/Movie Channel Combo (10 Channels)	\$22.00
Encore Multiplex (9 Channels)	\$6.00
Encore / Starz Combo (12 Channels)	\$14.00
The Works Combo (All 32 Premium Movie Channels)	\$57.00

Installation and Miscellaneous Charges	
Establish New Service (additional outlets extra)	\$75.00
Reestablish Service > 1 year (additional outlets extra)	\$50.00
Annual Reconnection of Service < 1 year	\$30.00
Pre-arranged Seasonal Reconnect	\$15.00
Change of Service or Customer (add or drop services or change name)	
Computer Only	\$15.00
Site Visit Required (add box or modem, etc.)	\$30.00
Install Additional Outlet (at time of connection)	\$30 per outlet
Install Additional Outlet (separate trip)	\$45 1st outlet
Billable Service Work	
Site Visit - Business Hours (up to 15 Minutes)	\$15
Service Rate - Business Hours	\$25 per 1/2 hour
Service Rate - After Hours and Weekends	\$50 per 1/2 hour



Miner Avenue West
Ladysmith, WI 54848
Office Phone 1-800-924-7880

Internet Packages	\$/MO
Only available in Birchwood & Mikana.	
Lite Speed .5MB x .25MB with or without	\$29.95
<i>This a basic package designed for basic needs. You can surf the web and check your e-mail. Not recommended for video streaming or large files.</i>	
High Speed Residential 10MB X 2MB with cable	\$49.95
without cable	\$59.95
<i>This is our new fully upgraded Broadband service. It has the power to handle all your home or home office computing needs. Great for e-mail, web surfing, video streaming and home security needs.</i>	
High Speed Plus 15MB x 2MB with cable	\$74.99
without cable	\$84.99
<i>Same great service as above with a bonus----- 50% more speed.</i>	
High Speed Extreme 20MB x 3MB with cable	\$100.00
without cable	\$110.00
<i>Double the speed... Double the fun... Take your connection to the Extreme!!</i>	
High Speed Small Business 10MB X 2MB with cable	\$69.95
without cable	\$79.95
<i>This is our new fully upgraded Broadband service for your small business. For the small office 1-5 users.</i>	
High Speed Commercial 10MB X 2MB with cable	\$109.99
without cable	\$119.99
<i>This is our new fully upgraded Broadband service for your larger business. It has the power to handle all your business computing needs. For 5 - 10 users.</i>	
Need more speed! Give us a call we can design a broadband or even fiber optic package just for your business needs.	